

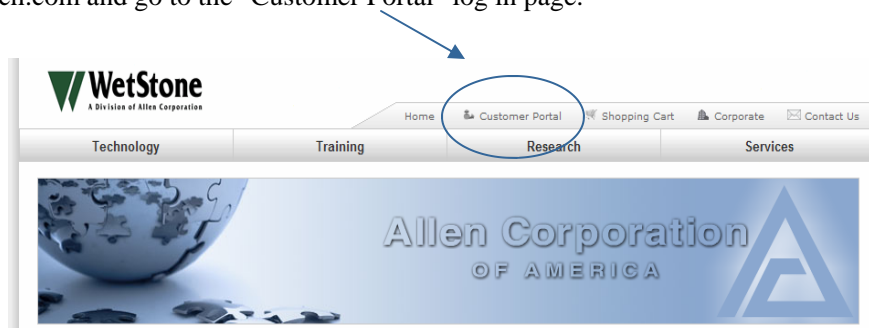
Customer Support Portal Information:

The new WetStone customer support portal will allow customers to update software products and utilities, view company related news, and have direct access to related product information anytime, anywhere. Each existing WetStone customer will have his or her own private account on the customer support portal.

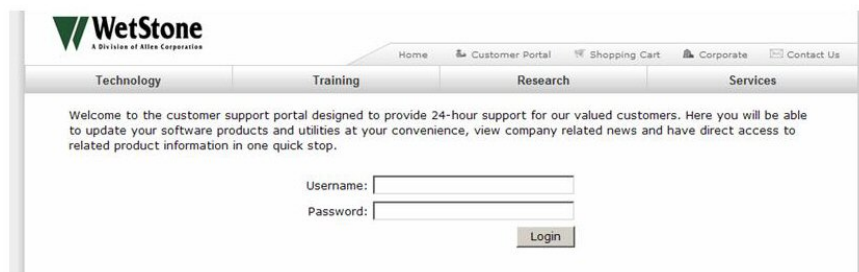
Directions:

All current customers will receive an email with a username and password. (if you do not have this information please contact your sales associate)

1. log into wetstonetech.com and go to the "Customer Portal" log in page.



2. You will then be prompted for the username and password that you received via email.



Please Note: Upon first login, each customer will be required to enter the serial number of your token. (This can be located by choosing "About" in any WetStone product.). Once in the portal, you will have access to resources for each product that you own with current maintenance . This includes:

- Program updates
- Dataset updates
- FAQ's
- Instruction manuals
- HASP drivers.

Also included with the new customer support portal, is FTP access. This allows customers to automatically download program updates from within Gargoyle Investigator™ applications. The credentials to access the FTP account will be identical to those being used to login to the customer support portal. The only difference being that the first letter of the password used to access the FTP server must be capitalized. Once again, access will be limited to only those products in which customers have current maintenance contracts to.

For further information please contact us at:

1-877-wetstonetech.com x2
sales@wetstonetech.com